

November 11, 2012

To Whom it May Concern

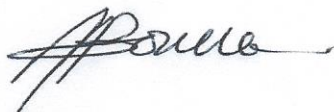
I understand you are currently looking to appoint a team of contractors to carry out various structural works at your property. To date, I have worked with John and his team on three remodelling projects, two of which have included structural alterations and new building works. I am pleased to have found a team of reliable, competent, hard-working individuals with great attention to detail, they represent very good value for money, John is also very courteous, really good at communicating unexpected dilemmas and proposing solutions and my clients have been delighted with the works he and his team have carried out.

John was recommended to me by a former client when a project I took on earlier this year ran into difficulty. An accredited builder I had appointed through the Rated People website walked off the job leaving my client's property uninhabitable. None of the six contractors I subsequently met with wanted to be associated with the work that had been carried out, however, John was willing to continue with the work schedule. He completely transformed the property within the expected time frame, this included replacing the poorly installed Polypipe plumbing in the bathroom and kitchen with traditional copper pipe and soldered brass fittings and redoing most of the electrical works.

John and I are able to provide a complete design and build service so if you need assistance with space planning, lighting advice, bespoke storage solutions and sourcing of furniture and fixings with significant savings on high street prices, we would be happy to discuss your ideas. With 15 years experience as a freelance designer, I set up Definitive Interior Design, a residential interior design company with a focus on timeless, luxury living in January this year. Regrettably, the website is currently under construction awaiting professional photographs of the recently completed projects John and I have worked on together; in the meantime, I have attached some snaps showing examples of our work for your review.

Should you require references from any of my former clients, or wish to view either of our recently completed projects, this can be arranged.

Yours sincerely,



Anita Bourne